



DoD Health Services Region 15 TRICARE Latin America & Canada Remote Travel Benefit

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TRICARE Latin America & Canada
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Travel Benefit



- **Benefit Began on 1 February 2001**
- **Funded Through Each of the Services**
- **Only Available in Countries Served by International SOS in TLAC and CENTCOM Covered Countries**
 - **Will Be Available In Europe and Pacific Countries As the New Contract Becomes Effectives in the Fall!**
- **Remote Latin America Travel Guide and Pocket Cards Available From TSO**
- **Benefit Should Be Identified As TDY or Deployed Personnel Check in**



Travel Benefit



- **Applies to AD Members on Temporary Duty or Leave in Latin America (SOS covered areas)**
 - **Emergency Care - Seek Care & Contact SOS Call Center As Soon As Possible**
 - **Urgent Care - Contact SOS Call Center Prior to Treatment**
- **Orders or Leave Form Required - Fax to ISOS**
- **Routine Care is Not Covered**
- **If Properly Done - Payment is Guaranteed**



Travel Benefit (Cont'd)

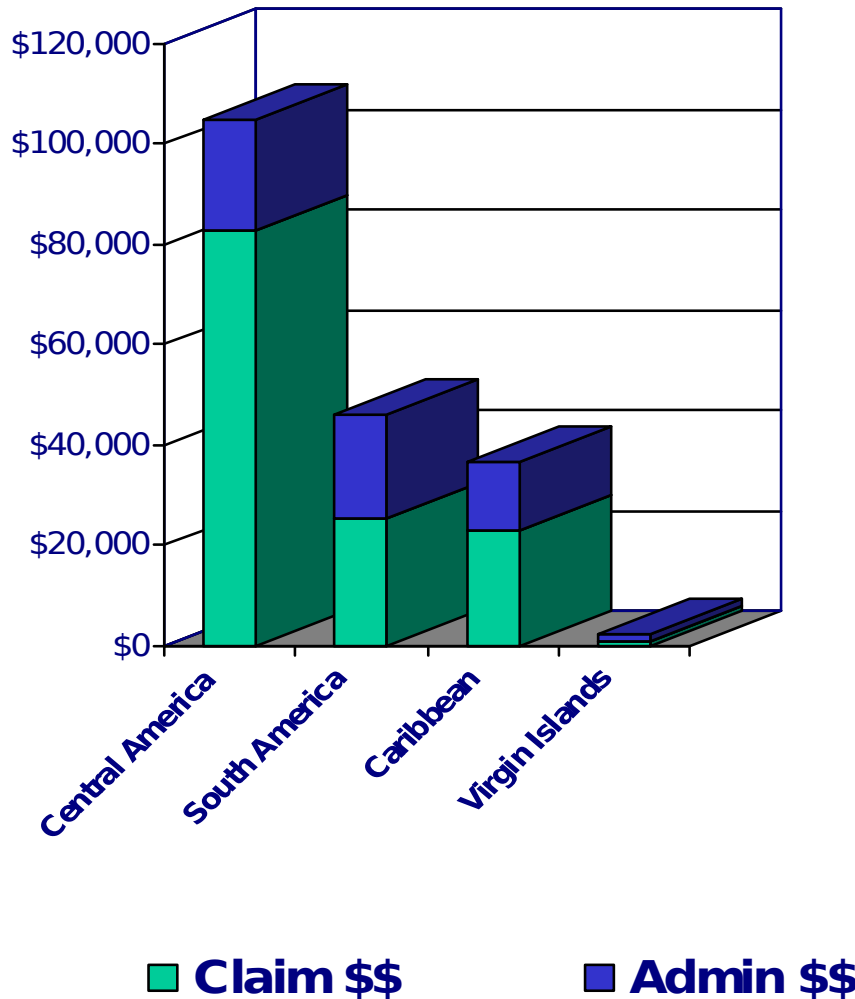


- **If SOS Not Used, Member Pays Up-Front and Files Claim to CONUS TRICARE Region or Other Payment Mechanism, Given Status**
 - **National Guard**
 - **Air Guard**
 - **Parent Unit**
- **Family Members Not Covered Under This Benefit**
 - **Contact CONUS TRICARE Region For Assistance**



Travel Benefit

FY02 Six Month Snapshot!



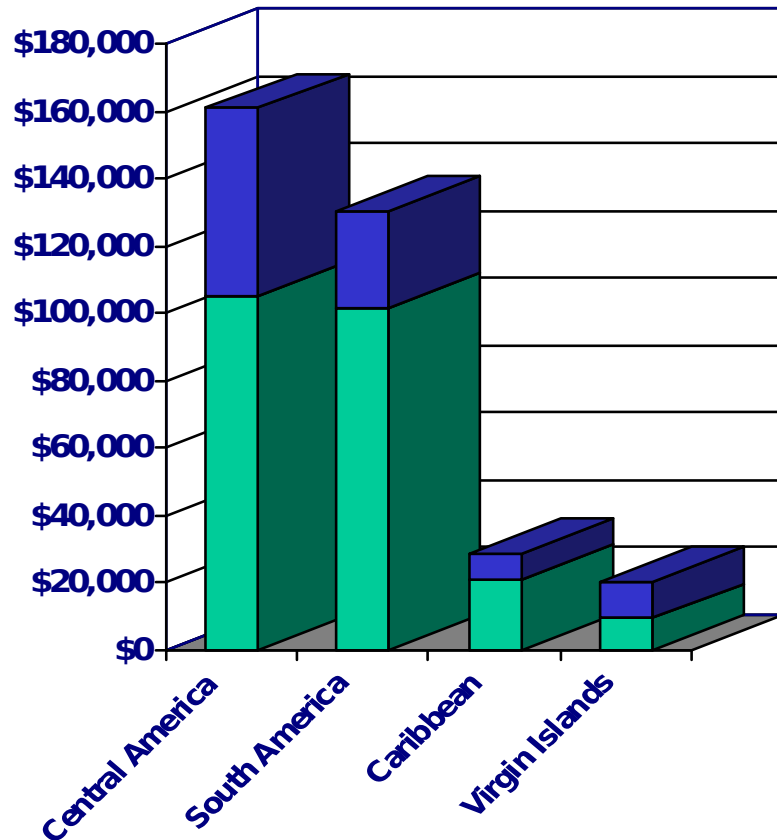
Travel Benefit Usage

- **Central America**
\$104,738 - 76 Claims
- **South America**
\$46,175 - 84 Claims
- **Caribbean**
\$36,752 - 54
- **Virgin Islands**
\$2,413 - 6 Claims



Travel Benefit

FY03 Six Month Snapshot!



■ Claim \$\$

■ Admin \$\$

Travel Benefit Usage

- **Central America**
\$ 104,940 - 232 Claims
- **South America**
\$ 101,358 - 141 Claims
- **Caribbean**
\$ 21,106 - 27 Claims
- **Virgin Islands**
\$ 9,220 - 57 Claims



Travel Benefit to ISOS Costs



Six Month Snapshot!

220 FY02 Travel Benefit
Claims
\$190,000 FY02 Benefit Cost
\$863 Average Cost/Claim

457 FY03 Travel Benefit Claims
\$339,823 FY03 Benefit Cost
\$743 Average Cost/Claim

1346 FY02 ISOS Claims
(From Prime Enrollees in
RLA)
\$729,272 FY02 ISOS Cost
\$541 Average Cost/Claim

2411 FY03 ISOS Claims
(From Prime Enrollees in RLA)
\$1,095,131 FY03 ISOS Cost
\$454 Average Cost/Claim



Travel Benefit (Cont'd)



Traveling to Puerto Rico

- **Seek Care at one the of Military Treatment Facilities Listed in the Travel Guide**
- **Civilian Care in Puerto Rico Requires Pre-authorization Prior to Receiving Care**
- **Provider Network on the TLAC Web Page**
 - **Network of Prime Providers**
 - **Network of Retail Network Pharmacies**



Travel Benefit (Cont'd)



Traveling to Guantanamo Bay Cuba

- **Travel Benefit Does Not Apply in GTMO**
- **Requires Area Clearance**
- **Naval Hospital GTMO is the only healthcare available**
- **NH GTMO coordinates all CONUS referrals for care**



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Latin America & Canada

Questions and Comments